

Dear Patient

As an essential service and in line with the Covid-19 regulations, our rooms will be open for consultations as from 4th of May 2020. It remains everyone's duty to protect our patients and staff against unnecessary risk to exposure of the Covid-19 virus.

It includes the following:

- It's compulsory to wear a **mask** at all times.
- **Social distancing** must be maintained. Appointments will be scheduled to try and avoid patients congregating in the waiting room and thus to avoid contact between patients.
- Where possible not to have any person or family member accompanying you to the rooms.
- **Sanitation** and hand washing principles will be adhered to.
- Covid-19 **screening** will take place at the hospital entrance to identify any possible infectious cases and to test and isolate them.
- In case you have any symptoms of **Covid-19 infection** or have been in contact with a person that tested positive, please obtain confirmation of your status before attending your appointment.
- The seriousness of your **problem** must be weighed against the risk of attending a hospital or public place. We trust your judgement in this regard to make the best decision. This is even more important for our elderly and compromised patients.
- We received the go ahead to perform **elective surgery**. This does not go without risks though and will be implemented in a controlled manner. It is important that should you decide to undergo an elective procedure that you accustom yourselves with the risks and the measures put in place to combat such. It is also important to understand that the above can change on short notice as the circumstances around the Covid-19 pandemic change

We trust that you find above mentioned information acceptable. Should you have any queries, you are welcome to discuss it with us or one of our staff members. As the circumstances regarding the pandemic changes we will take it in consideration and adapt to stay within the advised framework. We all have a role to play in preventing the spread of the Covid-19 virus and to safeguard ourselves and the people around us.

Dr. Adriaan van Zyl

Dr. Naas Terblanche

(01-05-2020)